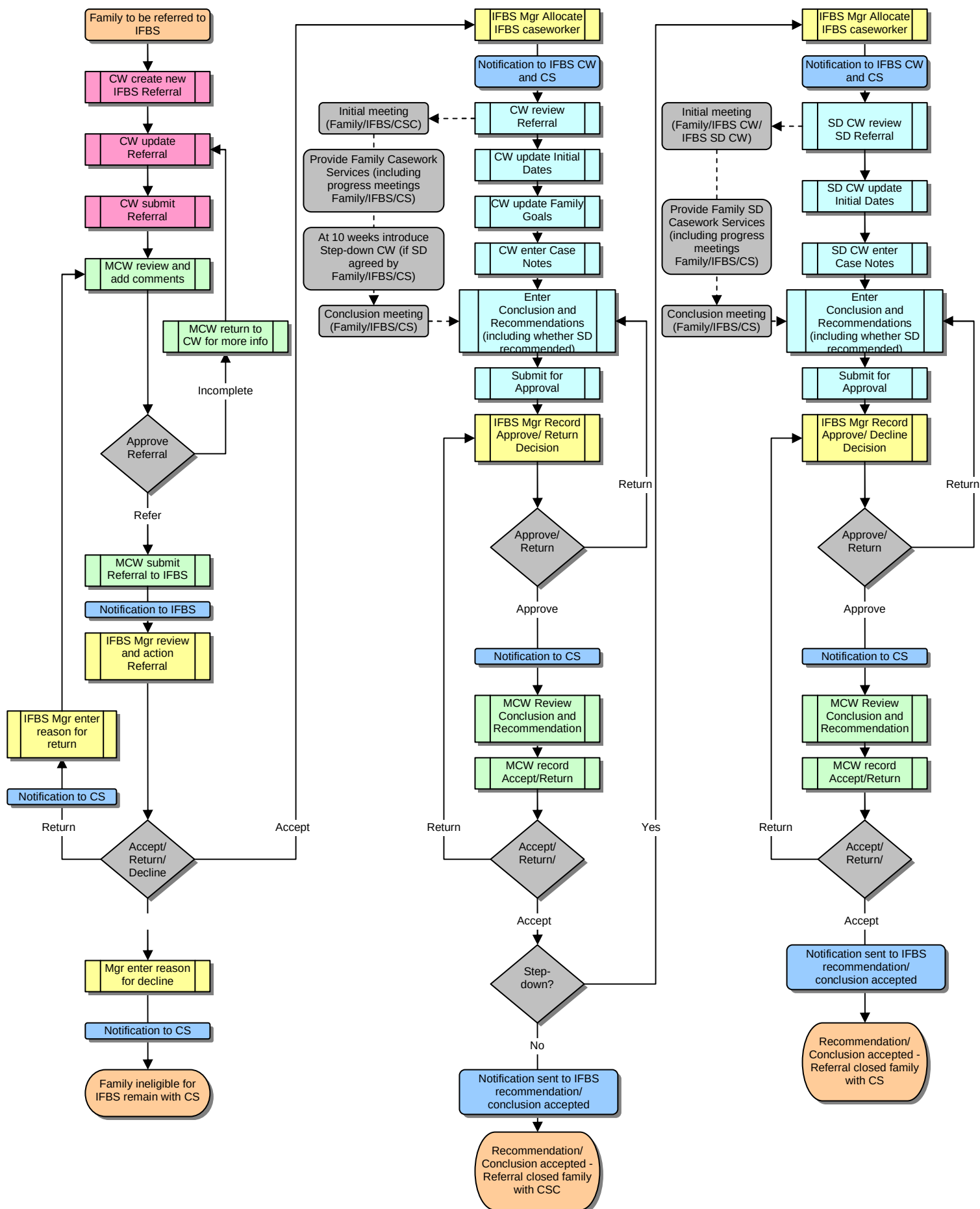


Referral Process – End to End Referral Process



Note:

1. E-mail notifications are sent to the relevant parties whenever a CW submits a request for approval or a MCW actions a request, however only the notifications sent between CSC's and NGO's are represented in this flowchart.
2. Termination of service is not represented in this flowchart; however, termination can occur at any point once the Referral has been allocated to an IFBS caseworker. Refer to topic 5 for more information.